

# REGISTRATION / INSTALLATION GUIDE

# MINI

**trackmate**gps™

Real Time GPS Tracker

[WWW.TRACKMATEGPS.COM](http://WWW.TRACKMATEGPS.COM)

# WELCOME!

Welcome to a new dimension of safety and security for your vehicles with your purchase of the TrackmateGPS MINI and its advanced technology. You are now able to have control of your vehicles, whether you operate a business with company cars, a fleet of limousines, or you are a parent of a teenage driver. The MINI lets you know where your car is at all times. It can even signal you if someone exceeds your pre-determined speed limit or enters an area you you'd rather him/her not be there.

The MINI is ideal for commercial or personal use, simple to install and easy to use.

***\*Read this Registration / Installation Guide carefully before installing your new MINI.***

## ***STEP ONE: Registration and Activation***

Before you turn on or install your MINI, you must create an account, and register your device(s) on our website. At the account setup page, you will be prompted to fill out the account information form. Next you will be prompted to select one of the service plans: saver, basic, premium or platinum. After selecting a service plan you will be prompted to enter your credit card information.

You will now be redirected to the homepage where you will be able to enter the device's serial number which can be found on the device.

## STEP TWO: Installation

Estimated time required for installation: 30 to 45 minutes for experienced installer – 1 to 2 hours for novice.

- It is recommended you use a professional car electrician to install your tracker. However, if you're handy, you may choose to install it on your own. Tools needed for installation: voltage tester/meter, wire stripper, electrical tape, wire connectors, fuse taps (optional)
- The tracker has to be connected to a power source providing 9V-30V DC. The wiring must be connected to constant power for correct tracking. The power consumption is minimal (<30mA), and should not affect your vehicle battery, unless the vehicle is not used for an extended period (several weeks) or the vehicle battery is in poor condition.
- The wiring harness has four wires (approximately 3ft long). Plug the wiring harness to the device. Strip the black wire and ground it securely. The red wire should be connected to a constant power source (fuse or wire) providing between 9V and 30V. Finally, the green wire has to be connected to ignition/accessory or any fuse/wire which is powered by ignition. The white wire is currently not enabled and should be ignored.
- **LED lights indicators:** the MINI tracker has three LED lights, green, blue and red. The green light indicates the status of the GSM (cellular) connection. It will go through various sequences, such as solid light, rapid flashing, reduced flashing and finally flashing every few seconds. This indicates that the device has successfully connected to the GSM network (it is not tracking yet). The red light indicates that the device is connected to a power source and is being charged. Finally, the blue light indicates the

GPS status. Steady light on, indicates that the GPS position was acquired. Flashing every few seconds indicates that the GPS module is on standby.

- You can test your device before actually installing it by powering it up and checking off the “Installed” box online. Once this is completed, the activation process begins automatically. In order for your device be able to start tracking it must be outdoors, under the visible sky. Your device will usually start tracking within the hour. Upon completion of your test, you should uncheck the “installed” box if you don’t intend to finish your installation on the same day.
- Optimal installation locations are below the dashboard, behind the glove compartment or radio. For additional installation options, view the attached image. It is critical that your device is not obstructed by thick metal. Installing in the engine compartment is not recommended, because of the extreme temperatures which can affect performance of the device.

***In the event the tracker does not begin tracking, please contact us by phone at 718-878-4056 or email us at support@trackmategps.com with your username in the subject line. We will assist you promptly.***

## **FREE TRIAL PERIOD**

Your purchase includes a free trial period for 7 days from the date of your tracking. At time of registration the quarterly fee will be put on hold on your credit card (please note that the free

trial period does not apply to any additional devices that you add to the account).

***No contract or service agreement is required. The tracking fee is billed automatically every three months for each active device. No-fee cancellation can be done online 24/7. Prepaid tracking fees of greater than one month will be refunded.***

## OTHER IMPORTANT INFORMATION

Most electronic devices that rely on software to operate occasionally become unresponsive (freeze) and require re-booting. This reboot can in most instances be done remotely by us. However, occasionally the device has to be rebooted manually.

Manual reboot instructions: 1) Remove back from device and disconnect battery. These wires are very delicate and must be handled with great care. 2) after about 10 seconds, re-attached the battery and close the cover.

Feel free to contact us for any assistance or troubleshooting.

When you activate your MINI unit, you acknowledge and accept the terms and conditions of the service agreement. Should you discontinue service, your SIM will be de-activated. Re-activating your service might carry a \$20 fee.

*We reserve the right to occasionally request from you to replace the SIM card with a new SIM card in order to provide improved tracking reliability.*

## THANK YOU!

Thank you for purchasing the TrackmateGPS™ MINI. We are confident you will find the service and features a valuable part of your personal or professional life. If you have any questions, please feel free to contact us at:

**[support@trackmategps.com](mailto:support@trackmategps.com)**

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