

REGISTRATION / INSTALLATION GUIDE

D A S H

trackmategps™
Real Time GPS Tracker

www.trackmategps.com

WELCOME!

Welcome to a new dimension of safety and security for your vehicles with your purchase of the TrackmateGPS DASH and its advanced technology. You are now able to have control of your vehicles, whether you operate a business with company cars, a fleet of limousines, or you are a parent of a teenage driver. The DASH lets you know where your car is at all times. It can even signal you if someone exceeds your pre-determined speed limit or enters an area you you'd rather him/her not be there.

The DASH is ideal for commercial or personal use, simple to install and easy to use.

****Read this Registration / Installation Guide carefully before installing your new DASH.***

STEP ONE: Registration and Activation

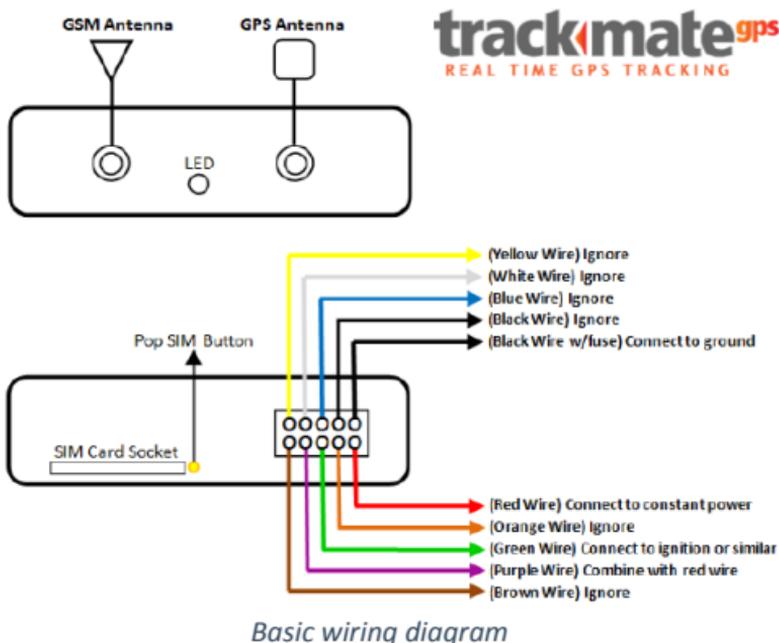
Before you turn on or install your DASH, you must create an account, and register your device(s) on our website. At the account setup page, you will be prompted to fill out the account information form. Next you will be prompted to select one of the service plans: saver, basic, premium or platinum. After selecting a service plan you will be prompted to enter your credit card information.

You will now be redirected to the homepage where you will be able to enter the device's serial number which can be found on the device and on the box.

STEP TWO: Installation

Estimated time required for installation: 30 to 45 minutes for experienced installer – 1 to 2 hours for novice.

- It is recommended you use a professional car electrician to install your tracker. However, if you're handy, you may choose to install it on your own.
Tools needed for installation: voltage tester/meter, wire stripper, electrical tape, wire connectors, fuse taps.



- The tracker has to be connected to a power source providing 9V-30V DC. The wiring should be connected to constant power for best results. The power consumption is minimal (<30mA), and should not affect your vehicle battery, unless the vehicle is not used for an extended period (several weeks) or the vehicle battery is in poor condition.

- The wiring harness has ten wires (approximately 3ft long). First, you connect the black (**fused**) wire to ground. The red and purple wires should be combined and connected to a constant power source (fuse or wire) providing between 9V and 30V. Finally, the green wire has to be connected to ignition or any fuse/wire that are powered by ignition.
- Your tracker is shipped with the SIM card pre-installed and the back-up battery depleted. Secure both antennas to the tracker as indicated. The GPS antenna (about 10ft long) to the GPS port and the short, stubby antenna to the GSM port. Power your device by connecting the fused black wire to ground and the red wire to a live power source. Once connected to a 12V source, the LED light will begin flashing red. After several minutes it will turn to a steady blue with an intermittent red flash in the background. This indicates that the tracker is transmitting tracking information. You can test your device before actually installing it by checking off the “Installed” box online. Your device will usually start tracking within the hour.
- Upon completion of your test, you should uncheck the “installed” box if you don’t intend to finish your installation on the same day.
- Optimal installation locations are below the dashboard, behind the glove compartment or radio. For additional installation options, view the attached image. For best results, the GPS antenna should be exposed, however, as long as the antenna is not blocked by metal, it will track well. **IT IS CRITICAL TO INSTALL THE GPS ANTENNA HORIZONTALLY**, with the (black) top skywards. Installing in the engine

compartment is not recommended, for the extreme temperatures can potentially affect the life and performance of the device.

In the event the tracker does not begin tracking, please contact us by phone at 718-878-4056 or email us at support@trackmategps.com with your username in the subject line. We will assist you promptly.

FREE TRIAL PERIOD

Your purchase includes a free trial period for 7 days from the date of your tracking. At time of registration the quarterly fee will be put on hold on your credit card (please note that the free trial period does not apply to any additional devices that you add to the account).

No contract or service agreement is required. The tracking fee is billed automatically every three months. No-fee cancellation can be done online. Prepaid tracking fees greater than one month will be refunded.

OTHER IMPORTANT INFORMATION

Most electronic devices that rely on software to operate occasionally become unresponsive (freeze) and require re-booting. This reboot can in most instances be done remotely by us. However, occasionally the device has to be rebooted manually.

Manual reboot instructions: 1) remove wiring harness from device. 2) pop SIM card out from tracker by inserting pointy object in yellow button near SIM card tray. 3) after about 10 seconds, re-attached wiring and push SIM card back in.

Feel free to contact us for any assistance or troubleshooting.

When you activate your DASH unit, you acknowledge and accept the terms and conditions of the service agreement. Should you discontinue service, your SIM will be de-activated. Re-activating your service might carry a \$20 fee.

We reserve the right to occasionally request from you to replace the SIM card with a new SIM card in order to provide improved tracking reliability.

THANK YOU!

Thank you for purchasing the TrackmateGPS™ DASH. We are confident you will find the service and features a valuable part of your personal or professional life. If you have any questions, please feel free to contact us at:

support@trackmategps.com

WWW.TRACKMATEGPS.COM

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